



Important: Free Tracker2 Version 4 Software Update

BCA is offering a free update to our version 4 software. This update prevents the Tracker2 from entering reprogramming mode if there is an interruption to the power supply. Along with the new software, you will also receive a new front with anti-static material and stiffer action on the return-to-transmit tab.

This update is available to both retailers and consumers. For fastest results, it is best for the customer to work directly with BCA. We will pay for all shipping costs.

To determine if you need this upgrade, disconnect and reconnect one battery while the unit is off. After displaying "t2," the unit will display the software revision number. If it displays "R01," "R02," or "R03," then you should upgrade to R04. Instructions:



1. Contact BCA at 800-670-8735, ext. 0 or info@backcountryaccess.com.
2. We will provide you with a return authorization (RA) number and e-mail you a UPS call tag for free shipping.
3. Please write the RA number on the outside of the box.
4. Ship the unit(s) to BCA at 2820 Wilderness Place, Unit H, Boulder, CO 80301.

Once we receive the shipment, we can turn it around in one day. Thanks for your support!